

Preliminary Results Q4/FY 21

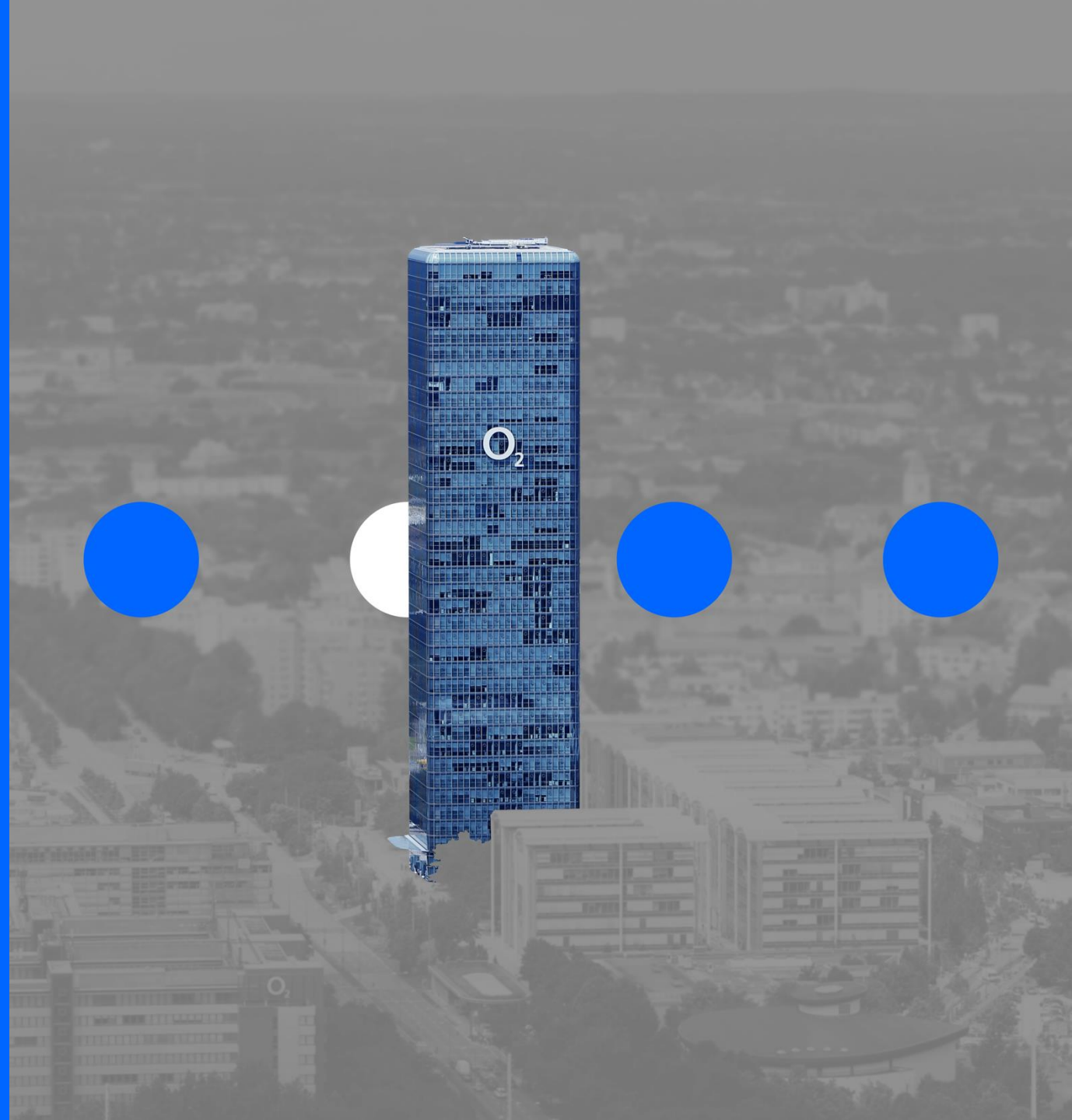
23 February 2022

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After 2nd year of strong delivery well on track for mid-term-guidance

Continued growth momentum into FY22

We democratise access to the sustainable digital future to create a better everyday life for everyone

Strategy Recap

Boost revenues, outperform the market

Mobile Growth



Attack in B2B



Smart Bundling
(incl. FMS)



Network parity



Midterm Guidance 2020 - 2022

Achievements after 2 years



Revenue

Cumulated growth $\geq 5\%$



Margins

Ongoing improvements⁶



Capex/Sales

C/S peak in FY21,
Normalising towards YE22

FY21

+3.1%

+2.6%²

Revenue

+3.9%

+1.8%³

OIBDA¹

16.5%

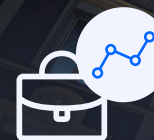
Capex/Sales

1.5m

Net Adds⁴

0.9%

O₂ Churn⁵



B2B

Gaining market share



Network parity

and price-value-leadership



ESG

leadership

¹ Adjusted for exceptional effects

² Excl. non-recurrent special factors

³ Excl. non-recurrent special factors & received social security payments

⁴ Postpaid excl. 203k M2M

⁵ O₂ Postpaid

⁶ Adj. for except. effects & excl. C-19 impacts

Strong ESG delivery – recognised as top-rated ESG performer

Environment



BUILDING A GREENER FUTURE

Lower carbon economy & digital innovation



Efficiency

Increased target of 87% (from 82%) less energy consumption by 2025*
2021: 78%*



100% renewable energy

Well on track to achieve net zero carbon emission target by 2025
Further yoy reduction of ~20kt CO₂ in 2021



Circular Economy

Sustainable products & services
Reduce – repair – recycle up ~50% yoy

Social



HELPING SOCIETY TO THRIVE

Supporting customers & communities



Society

C-19 crisis management.
Flood: Emergency help & reliable network.
Initiatives for digital inclusion.



Customers & Society

Continuous improvement of reputation score



Employees

Improvement of strong eNPS

Governance



LEADING BY EXAMPLE

Running an inclusive, fair & ethical business



Robust governance structure

Supervisory Board & Management Board – highly experienced & diverse



Gender Equality

Bloomberg Global Equality Index 2022 – included 3rd year running

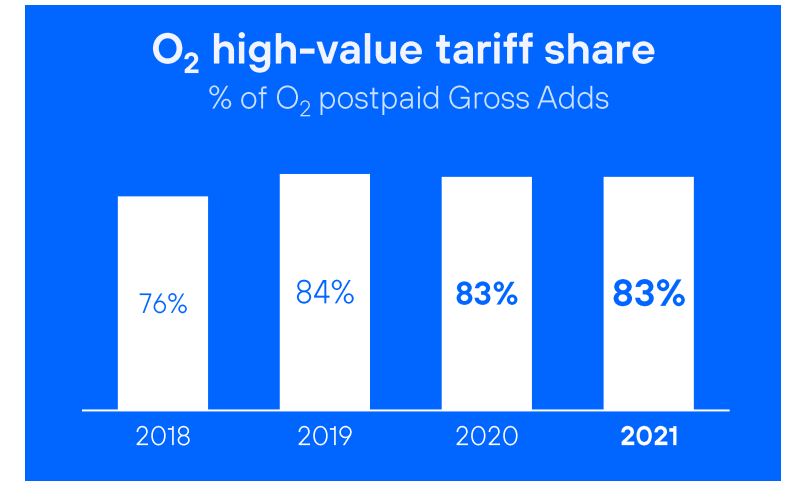
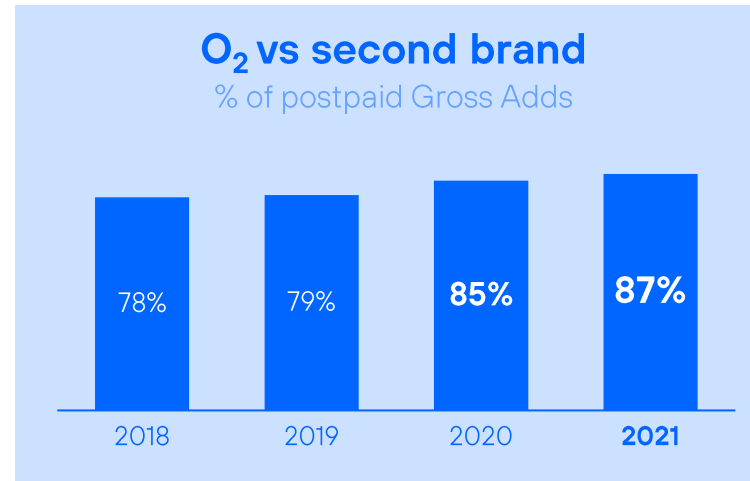
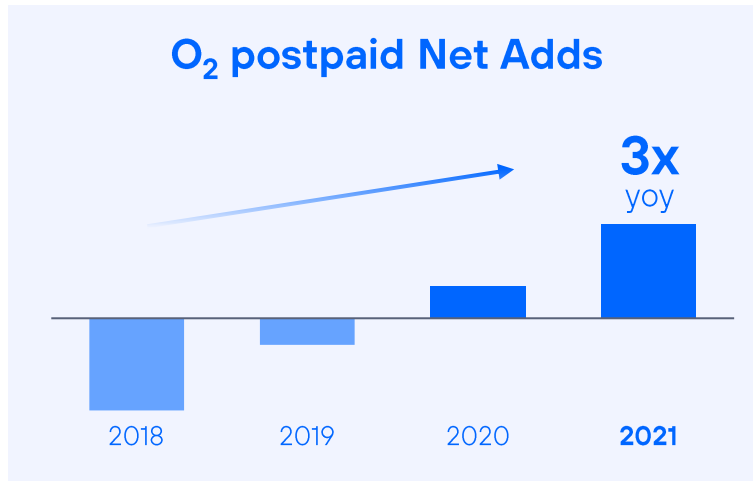


Health & Safety

Awarded for Corporate Health Management

Top-ranked in ESG by leading rating agencies & well prepared for EU Taxonomy

Accelerating momentum across consumer business delivers value



Award-winning service proposition



'Very good' network
2nd time in a row



Price-value leadership
for Infrequent, Normal, Heavy & Power users



Service excellence
Leading customer service

SME focus drives B2B growth momentum

Competitive core service portfolio

Mobile



Fixed



VAS



M2M/IoT



SD-WAN



Cloud



p5G



Future service opportunities through **Network Slicing**

+12%

Revenues (yoy)



>80%

Digital service
revenues (yoy)



-13%

Churn (yoy)



Strong
improvements
NPS



Sustainable
technologies
contribute to
ESG targets



Passed Capex peak in FY21 - on track for normalised C/S levels by YE22

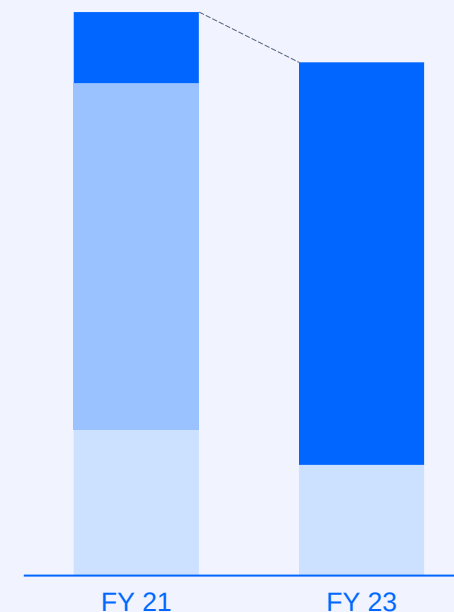
Network parity



Technology transformation



From 16.5% to normalised C/S



5G pop coverage



3G sunset



Strong FY21 growth momentum fuels confident FY22 outlook

	FY21		FY22 Outlook ¹
Revenues	✓	+3.1% yoy	Low single digit % growth incl. regulatory headwinds of EUR 70-80m
OIBDA ²	✓	+3.9% yoy	Low single digit % growth w/ margin expansion incl. regulatory headwinds of EUR 15-20m
C/S	✓	16.5%	14-15%

FY21 dividend proposal of EURc 18 per share to AGM in May

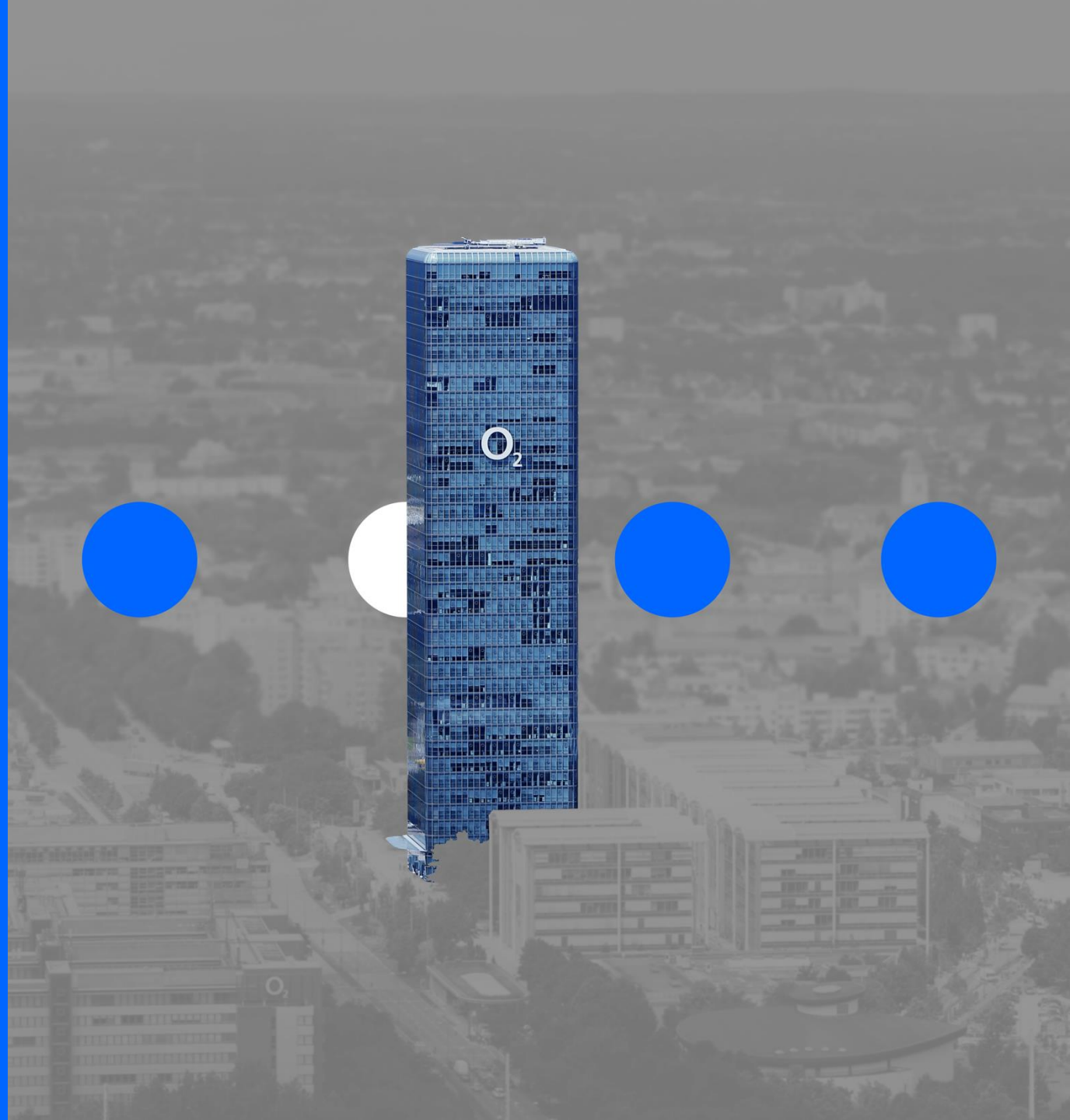
¹Including regulatory effects

²Adjusted for exceptional effects

Financial Update

Markus Rolle
CFO

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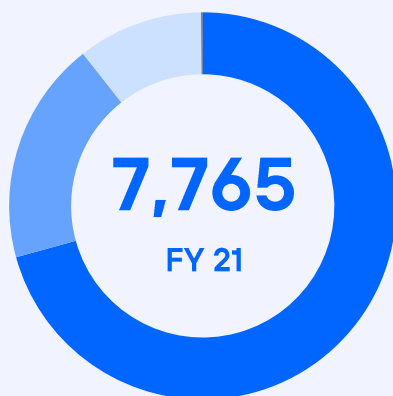


Profitable revenue growth driven by continued strong MSR performance

Revenues (EURm)

+3.1%
yoy

+2.6%¹



+1.6%
yoy



¹ Excl. non-recurrent special factors

● MSR ● Handset ● Fixed ● Other

MSR growth momentum (EURm)

MSR
yoy

+2.6%

1,359

Q4 20

1,394

Q4 21

+3.5%

5,307

FY 20

5,492

FY 21

Handset
yoy

-1.1%

451

Q4 20

446

Q4 21

+1.9%

1,423

FY 20

1,450

FY 21

Fixed
yoy

+4.4%

202

Q4 20

211

Q4 21

+3.6%

785

FY 20

814

FY 21

Strong momentum of O₂ Free portfolio fuels sustained ARPU growth

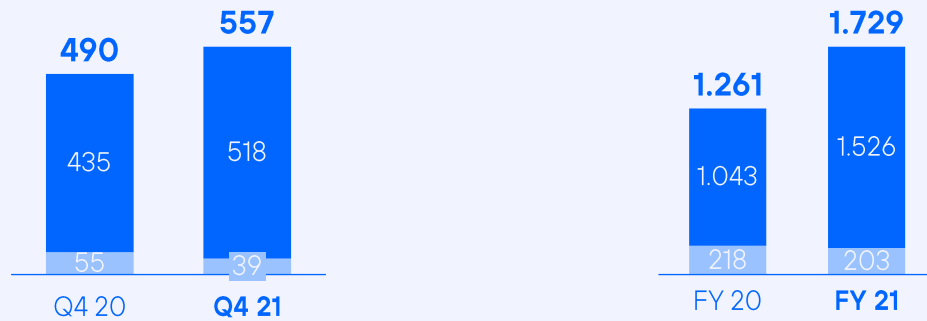
Mobile Net Adds (k)

■ Postpaid (ex M2M) ■ M2M

O₂ Postpaid
Churn

1.0%

0.9%

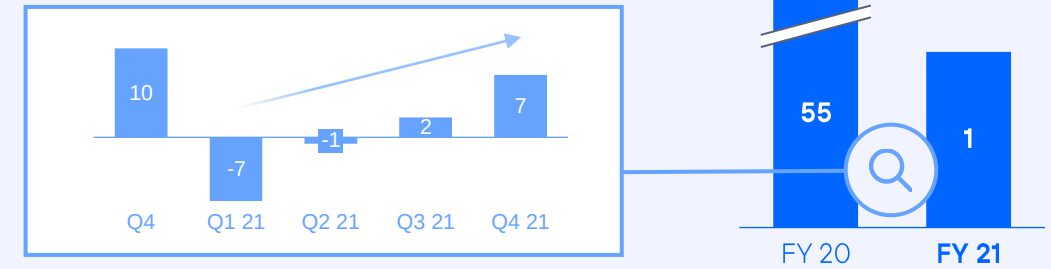


Fixed Net Adds (k)

Churn

0.9%

0.9%



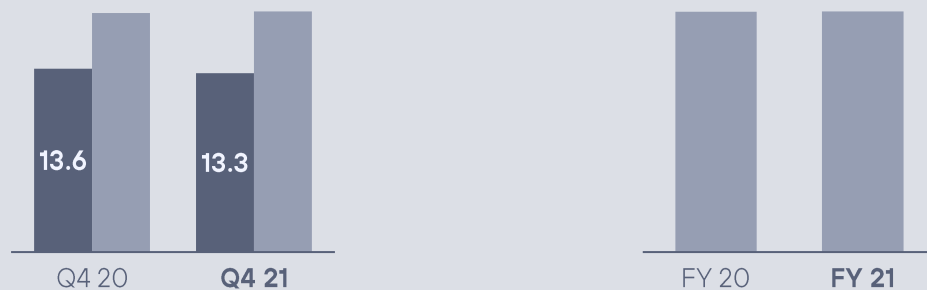
Mobile Postpaid ARPU (EUR)

■ Postpaid ARPU (ex M2M) ■ O₂ Postpaid ARPU

O₂ Postpaid ARPU
yoy

+0.7%

+0.2%

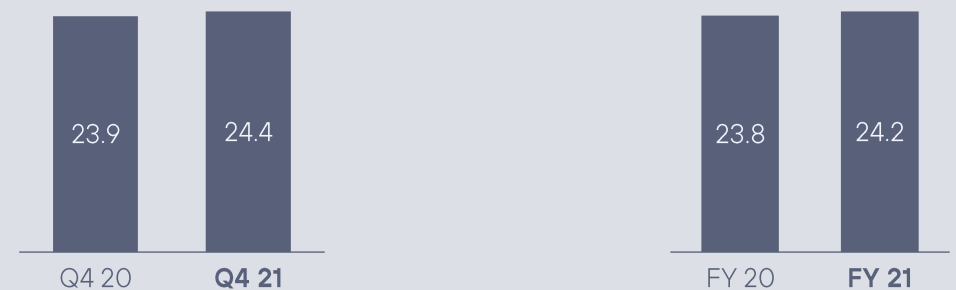


Fixed ARPU (EUR)

ARPU
yoy

+2.1%

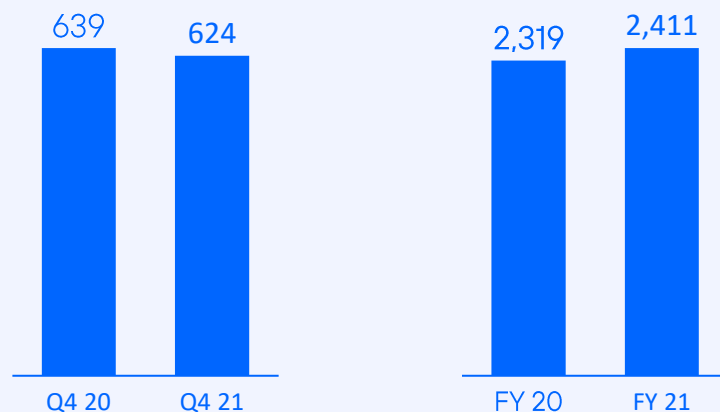
+1.7%



Q4 21 OIBDA reflecting strong commercial momentum

OIBDA¹ (EURm)

OIBDA yoy **-2.3%** **+3.9%**
+1.8%²

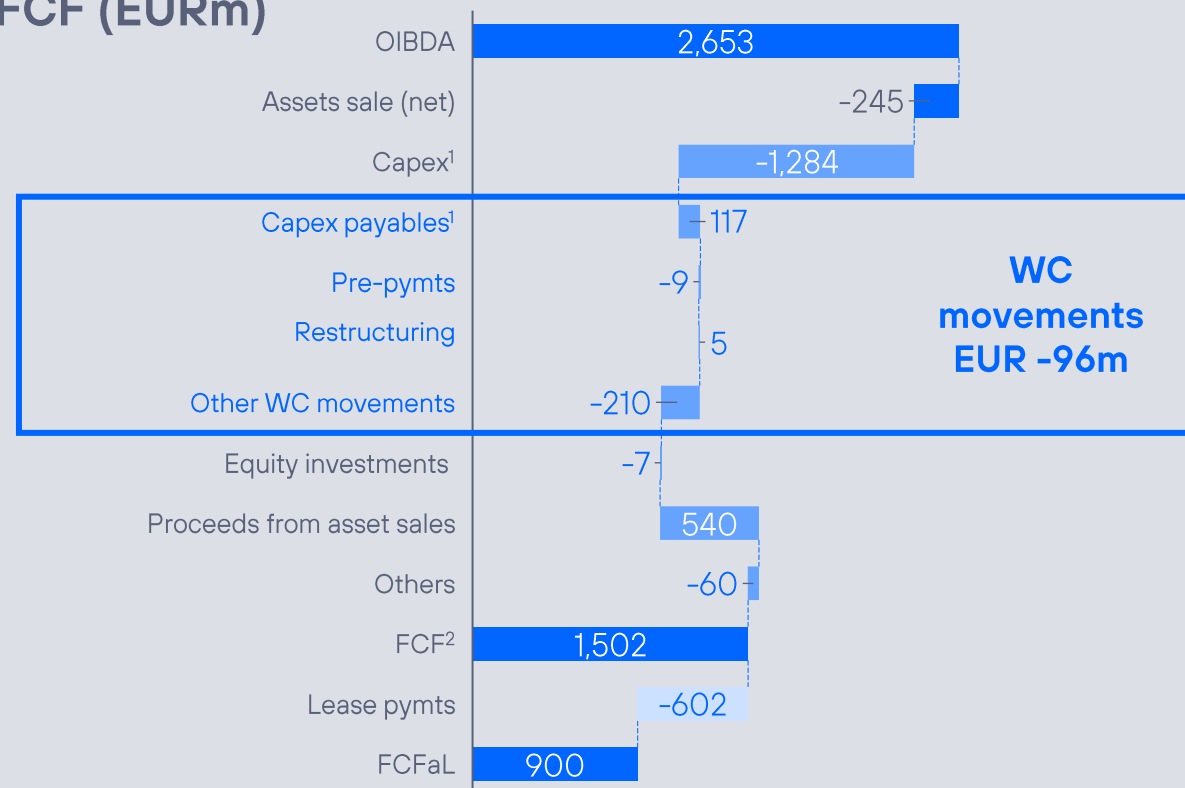


OIBDA margin **30.4%** **31.0%**
30.7%²

¹ Adjusted for exceptional effects

² Excl. non-recurrent special factors & received social security payments

FCF (EURm)



Net Debt³ (EURm) 3,045

Leverage⁴ 1.3x

¹ Capex includes additions to PP&E and other intangible assets, while investments for spectrum licenses and additions from capitalised right-of-use assets are not included

² FCF pre dividends & spectrum payments is defined as the sum of cash flow from operating activities & cash flow from investing activities

³ Net financial debt includes current and non-current interest-bearing financial assets and interest-bearing liabilities as well as cash and cash equivalents and excludes payables for spectrum

⁴ Leverage ratio is defined as net financial debt divided by the OIBDA for the last twelve months adjusted for exceptional effects

Delivered FY21 at top-end of double-upgraded outlook

FY22 outlook continues to build on 3 strategic growth pillars

	FY21 Outlook ¹	FY21 Actuals	FY22 Outlook ¹
Revenues	Slightly positive	✓ EURm 7,765 +3.1% yoy	Low single digit % growth incl. regulatory headwinds of EUR 70-80m
OIBDA ²	Low mid-single digit % growth	✓ EURm 2,411 +3.9% yoy	Low single digit % growth w/ margin expansion incl. regulatory headwinds of EUR 15-20m
C/S	<17 - 18%	✓ 16.5%	14-15%

FY21 dividend proposal of EURc 18 per share to AGM in May

¹Including regulatory effects

² Adjusted for exceptional effects

Telefónica Deutschland Management Q&A



Markus Haas

CEO

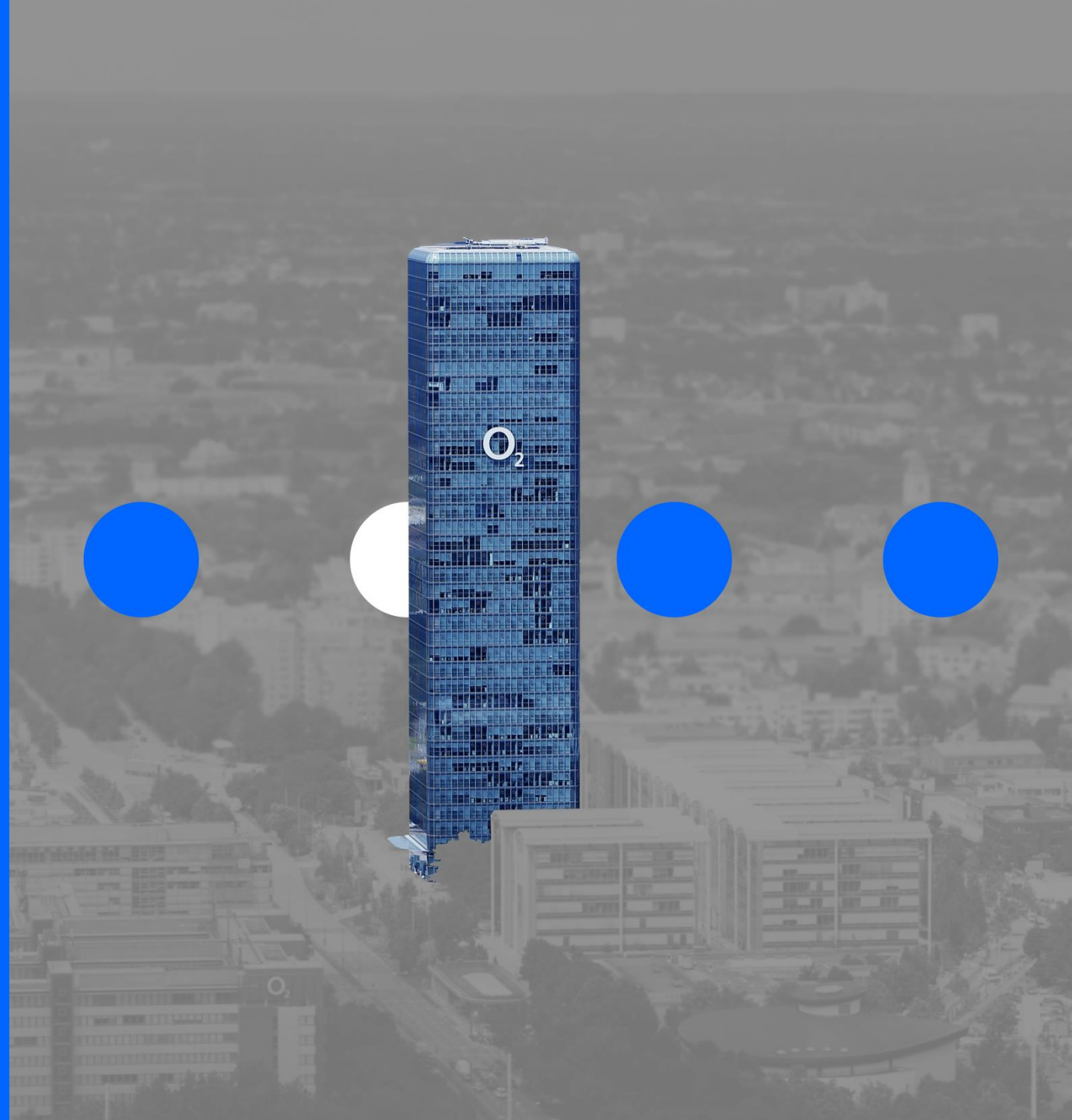
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Questions?

We look forward to your feedback



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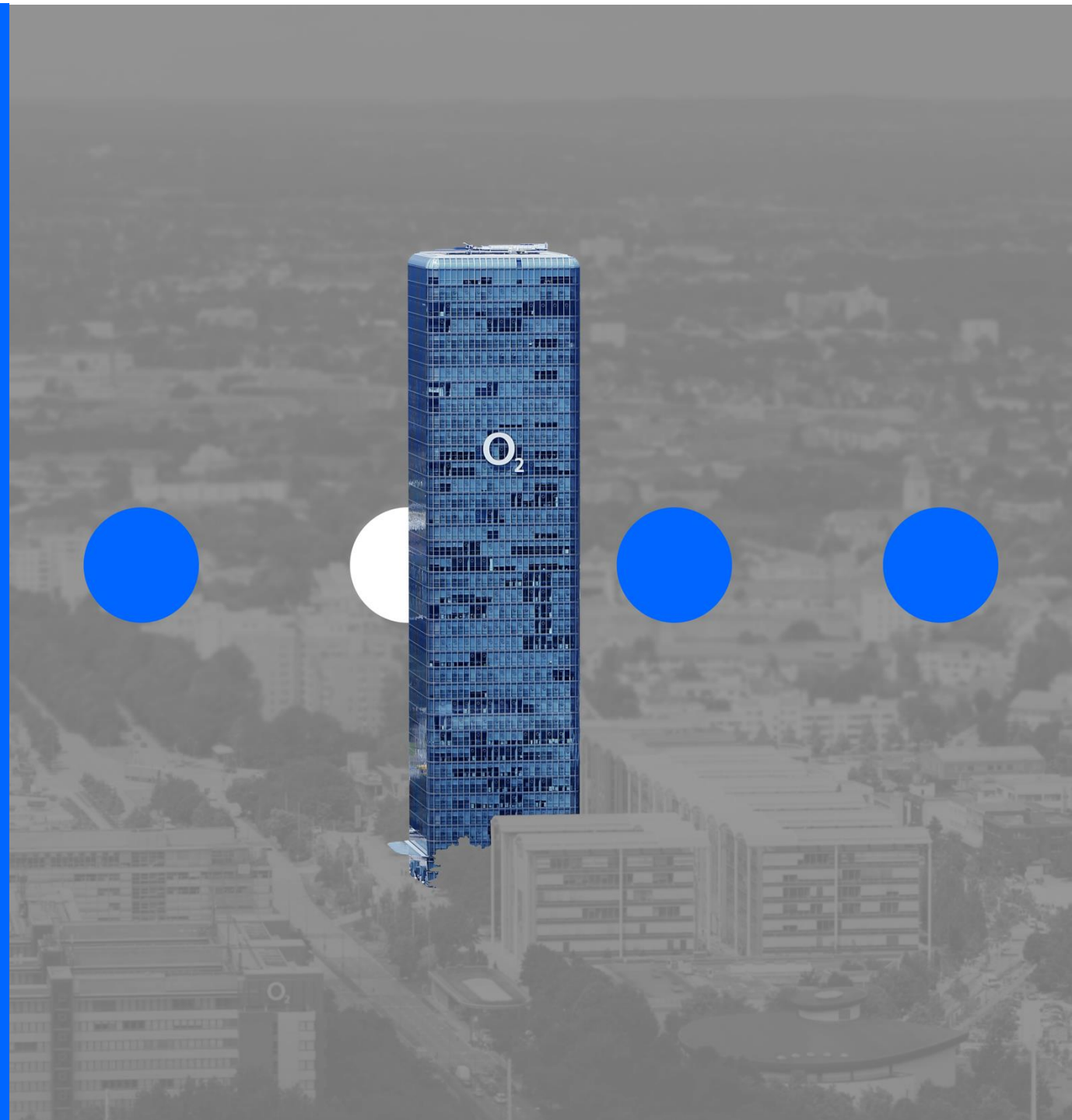


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