Press release

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Quick and easy: express top-up for O_2 prepaid customers

MUNICH/Germany. Telefónica Germany will be offering an express top-up option to its prepaid customers starting immediately. With the new top-up service, O_2 prepaid customers will, in future, be able to top up their credit via direct debit or credit card no matter where they are.

With the new express top-up, credit reaches the account quickly and easily. In order to make use of the service, customers must register at www.o2.de/aufladen or with prepaid customer support. They will then have four different top-up options: online at www.o2.de/aufladen, via the spoken menu reached on 73737, via prepaid customer support or by texting "Aufladen" to 73737. An additional option is the set-up of a repeat automatic top-up, whereby the customer arranges for a selected amount to be credited to the prepaid account on a fixed day of the week or month. Further top-ups can also be made at any time.

Telefónica Germany GmbH & Co. OHG and its brands O_2 and Alice belong to Telefónica Europe and are part of the Spanish telecommunication group Telefónica S.A. The Company offers its German private and business customers postpaid and prepaid mobile telecom products as well as innovative mobile data services based on the GPRS and UMTS technologies. In addition, the integrated communications provider also offers DSL fixed network telephony and high-speed internet. According to a network test by "connect" magazine (edition 12/10), the O_2 network is top of the list when it comes to reliable file downloads and champion in the telephony category. In the overall result the company is on second position. Telefónica Europe has more than 57 million mobile and fixed network customers in Great Britain, Ireland, the Czech Republic, Slovakia and Germany.

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