

Deutschland

## Telefónica Deutschland Investor Presentation

Telefónica Deutschland Holding AG

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# An attractive investment opportunity

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### Leveraging the right assets for mobile data monetisation

#### Ongoing transformation into a Digital Telco

Innovative, challenger mindset	<ul> <li>Successful mobile data strategy</li> <li>Challenger mentality with a track record of innovations in the market</li> <li>Highly satisfied customer base</li> </ul>	Connect GUT Netztest Heft 12/2012
#3 integrated telecom player in Germany <sup>1</sup>	<ul> <li>More than 25.4 million accesses<sup>2</sup></li> <li>c.EUR 5.2 billion revenues and c.EUR 1.28 billion OIBDA in 2012</li> </ul>	SCHNELLER. BESSER. SURFEN.
Leveraging the right assets for mobile data monetisation	<ul> <li>Multi-brand portfolio built around a strong O<sub>2</sub> core brand to address all market segments</li> <li>Competitive, lean network infrastructure and strong spectrum position</li> <li>Longstanding partnership with Deutsche Telekom &amp; benefits from being part of Telefónica Group</li> <li>Motivated workforce - continuous top rating in "Great Place to Work"</li> </ul>	<section-header></section-header>

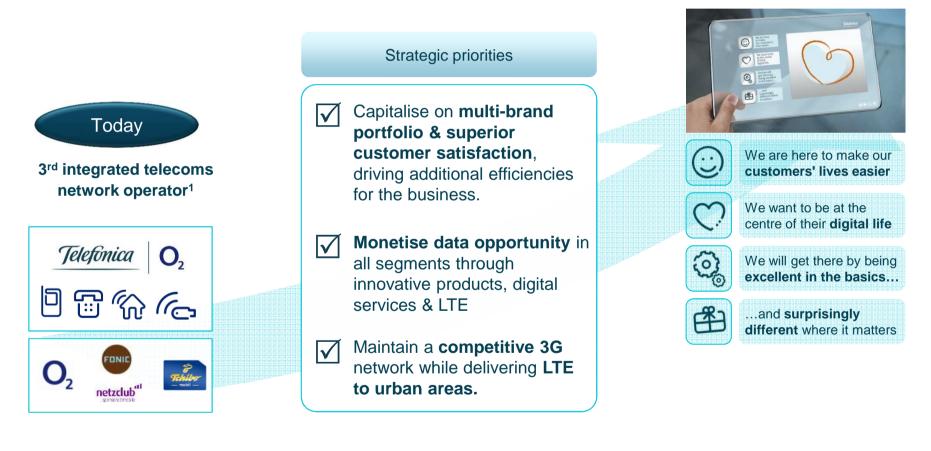
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## A challenger strategy, focused on mobile data

We maintain a consistent focus on gaining service revenue market in our core wireless service business while achieving further scale efficiencies



<sup>1</sup>Based on 2012 reported revenues

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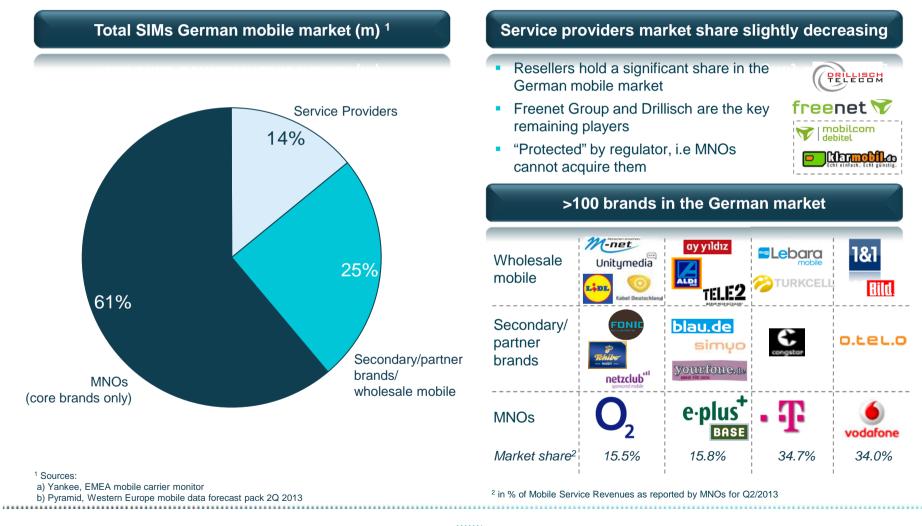
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Tomorrow

## German mobile market: a unique competitive space

Secondary/partner brands, wholesale mobile and service providers account for a significant share of the German mobile market



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## In summary ...

## A unique combination of a pure German telco, strong assets and cash flow generation



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## Market environment Development of our Strategy in Q3



## A continuing competitive and dynamic market

#### Monetisation of Data Services is our first priority

#### **Commercial Propositions**

- Attractive smartphone & tariff bundles
- Increasing focus on entry and prepaid smartphone tariffs
- **Speed & volume** as prime differentiator
- Targeted promotions to specific customer segments





#### **Market Observations**

- Mobile tariff portfolios and market structure broadly unchanged
- Increased commercial investments to reduce churn and increase data penetration
- Access to LTE is a strong marketing shout

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 Continuous impact on SMS-usage from change in customer communication habits



### **Development on our strategic priorities**

#### Strong focus on our core business & innovative product launches

#### **Strategic priorities 2013** Capitalise on multi-brand |portfolio & superior customer satisfaction, driving additional efficiencies for the business. Monetise data opportunity in $|\mathbf{v}|$ all segments through innovative products, digital services & LTE Maintain a competitive 3G $|\sqrt{|}$ network while delivering LTE to urban areas.

#### **Developments in Q3 '13**

- "Alles Drin": all-included-bundles selling smartphones with data tariffs including promotion of LTE access
- New young people post-paid tariff based on O<sub>2</sub> Blue All-in portfolio



Launch of Fonic Smart S, further extending smartphone propositions to prepaid segment

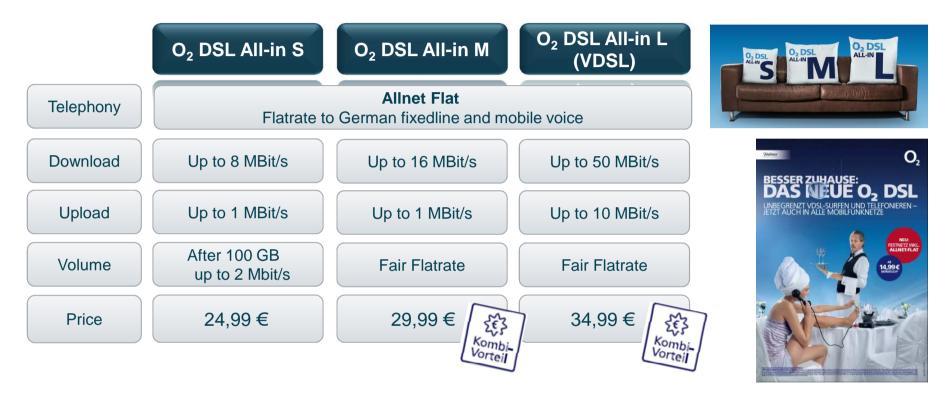


- O<sub>2</sub> Promotion Pad, a new cloud based digital advertisement solution for medium-size retailers
- Selective 3G network upgrade to HSPA+ dual cell technology and further densification of LTE-800 areas



## New "O<sub>2</sub> DSL All-in" portfolio from October 17

#### Built on customer insights, monetising speed



- □ First all-net offer in the market: unlimited calls to all German fixed and mobile networks
- Speed as a differentiator, different data volume consumption policies adding transparency and simplicity

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□ Facilitating O<sub>2</sub> convergent strategy by offering "Kombi-Vorteil" in the high range



## On-going regulatory proceedings

#### Most relevant decisions to be taken in early 2014

#### Spectrum Renewal (Project 2016)

- Submissions to the Regulator made by Telefónica Deutschland (Oct, 4)
  - Suspension of procedure until merger clearance Telefónica/E-Plus
  - Spectrum reservation in the 1.8 GHz band, in addition to current proposal at 900 MHz

#### **MTR Regulation**

• Already set until November '14: 1.79 €cent from Dec'13 (-3.25%)

- German regulator upholds preliminary decision final decision not fully compliant with EC Recommendation
- Potential EC infringement proceeding still possible

#### NGA co-operation with Deutsche Telekom

- Ongoing consultations with relevant authorities
  - □ Formal proceedings started by the Regulator
  - Federal Cartel Office informed, no proceeding or investigation initiated
  - Notification to EU to start after national decision

#### Telefónica Deutschland Holding AG

During 2014

**Expected** resolution

During 2014

End 2013 (national proceedings) Q1/2014

(EU notification)



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## Acquisition of E-Plus

#### On track with expected time plan



- Creating a **leading Digital Telco**: scale benefits and enhanced data monetisation capability
- Increasing Infrastructure-based competition in the German market
- Delivering **superior customer experience**: multibrand approach, higher quality network, better distribution and customer service
- Unlocking **significant synergies** with a NPV of €5.0-5.5 bn, net of taxes and integration costs
- Strong Value Creation for TEF D. shareholders on enhanced profitability & FCF. Net savings after integration costs from full 2<sup>nd</sup> year of operations



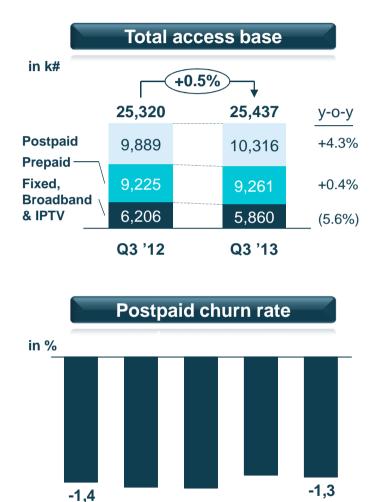
## January – September 2013 Operating & Financial performance

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## Trading performance in Q3 2013

#### A reflection of a consistent execution of our multibrand, data centric strategy



## Performance of postpaid net additions (55k) driven by focus on customer base management

- Steady adoption of "O<sub>2</sub> Blue All-in" from new and existing customers
- Churn rate improved by 0.1 p.p. y-o-y to 1.3%
- Strong performance of mobile prepaid (110k net additions)
  - Trading mainly driven by secondary brands
  - Increasing penetration of smartphones
- Better q-o-q trading in retail DSL (-29k net adds vs. -40K in Q2 13)
  - Increasing demand of VDSL "Speed option" at ~45% of orders where available
  - Convergent "Kombi Vorteil" proposition already getting traction

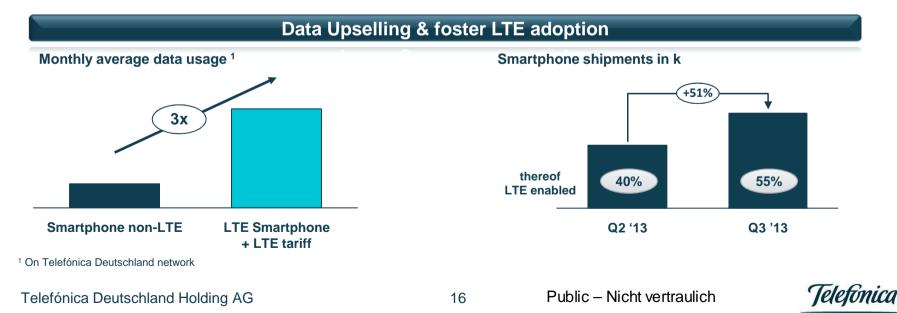
Q3 '12 Q4 '12 Q1 '13 Q2 '13 Q3 '13



## Focusing on key levers for data monetisation

Continuing to deliver on data monetisation strategy





## **Overview of Key Financials**

#### Strong conversion from Operating Cash Flow to FCF

#### TELEFÓNICA DEUTSCHLAND GROUP SELECTED CONSOLIDATED FINANCIAL DATA

Unaudited (Euros in millions)

	January 1 to September 30			July 1 to September 30		
	2013	2012	% Chg	2013	2012	% Chg
Revenues	3,671	3,871	(5.2)	1,225	1,317	(7.0)
Operating income before depreciation and amortization (OIBDA)	864	936	(7.7)	292	339	(14.0)
OIBDA margin	23.5%	24.2%	(0.6%-р.)	23.8%	25.7%	(1.9%-р.)
Group fees	(54)	(50)	8.0	(23)	(19)	24.1
OIBDA before group fees OIBDA before group fees margin	918 25.0%	986 25.5%	(6.9) <i>(0.5%-р.)</i>	315 25.7%	358 27.2%	(12.0) (1.5%-p.)
CapEx	(468)	(452)	3.4	(171)	(181)	(5.5)
Free cash flows pre dividends from continuing operations (1)	543	553	(1.8)	198	401	(50.7)

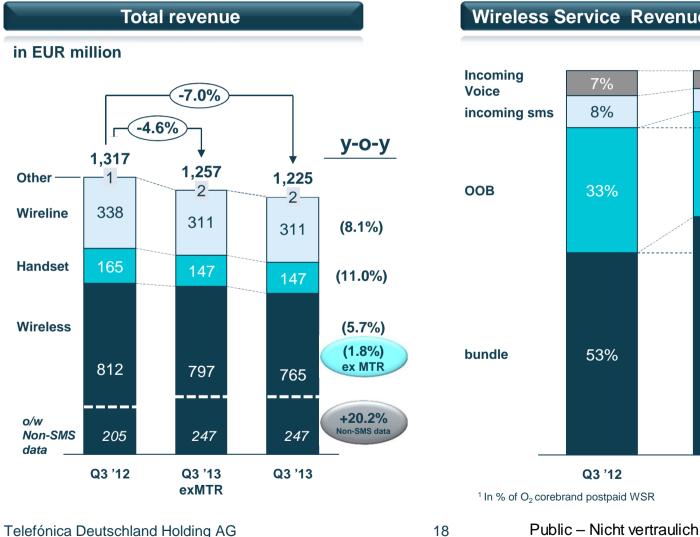
(1) Free cash flow pre dividends from continuing operations are defined as operating cash flow minus working capital minus interest payments and tax expenses minus other changes.

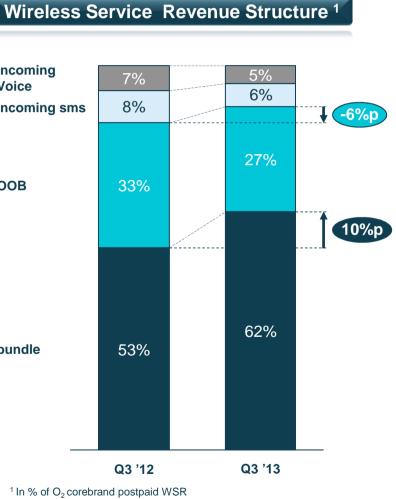
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## **Revenue performance**

#### Mobile data revenues continuing to be main driver

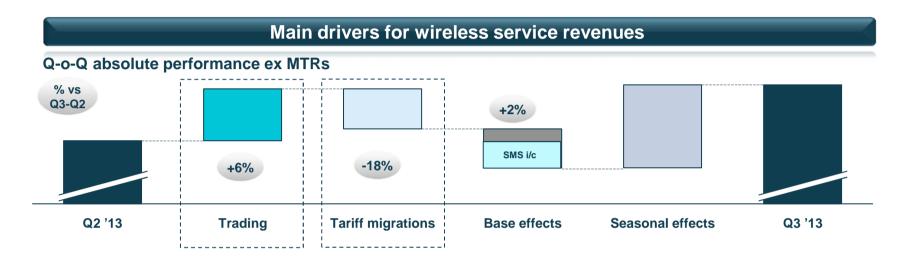




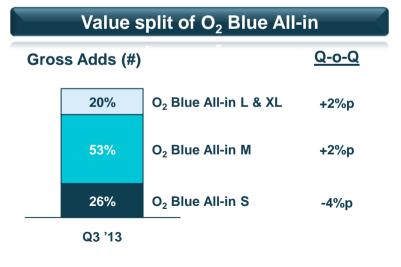
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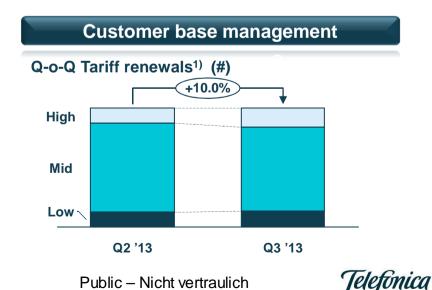
## Continued dynamics in O<sub>2</sub> consumer postpaid

#### Trends stabilising on a quarter-on-quarter basis



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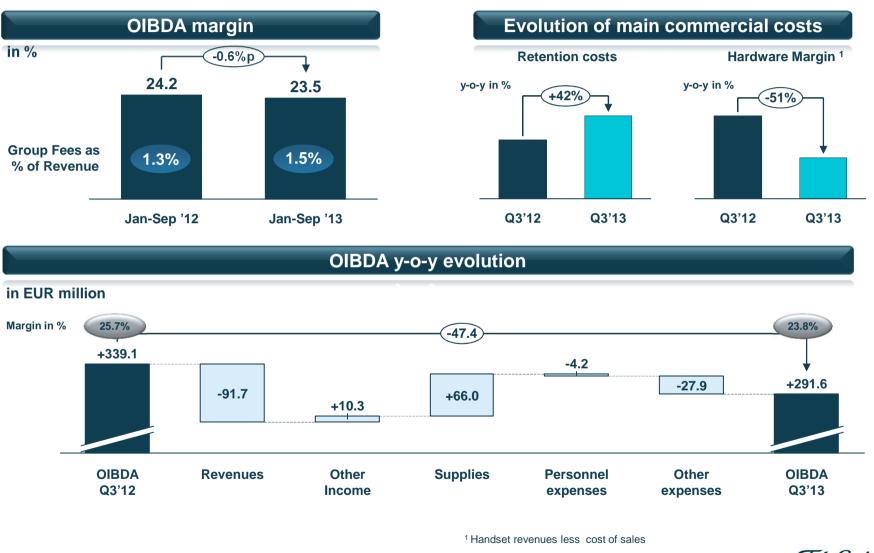


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<sup>1)</sup> Based on O<sub>2</sub> Consumer Postpaid tariff contribution to margin

## **OIBDA** performance

#### Increasing commercial investments to improve customer base

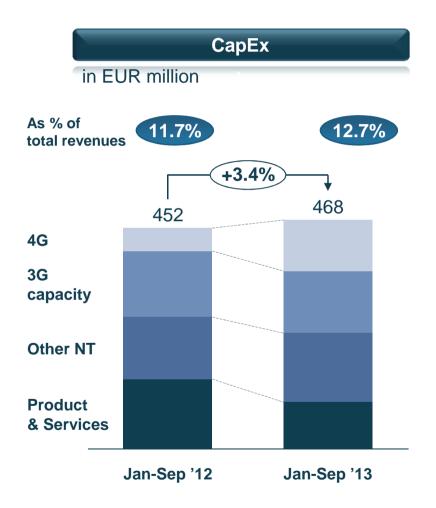


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## **CAPEX** development

#### Balancing investments for LTE expansion and 3G network quality

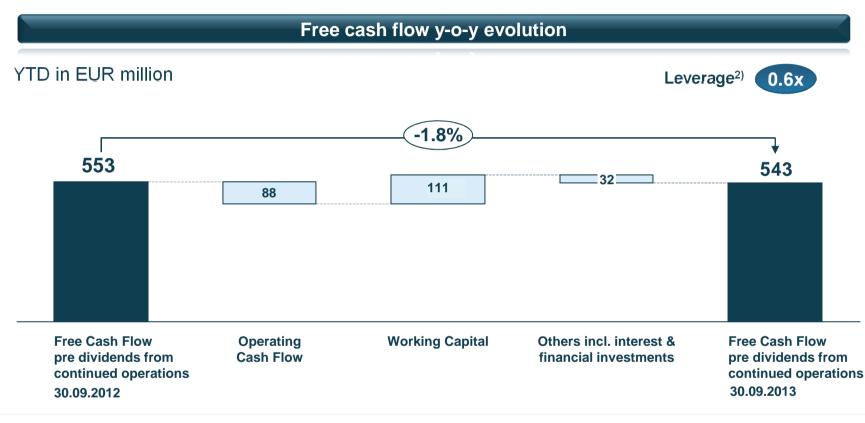


- Accelerating LTE roll-out driving CAPEX increase yoy
  - Main metropolitan areas are covered with LTE
  - Further densification into rural areas
  - Investments into LTE network doubled y-o-y
- Ongoing invests in **3G capacity** to cope with increasing data demand from growing smartphone base



### Free cash flow development

Strong conversion of operating results into FCF<sup>1</sup> supports dividend policy



The management of Telefónica Deutschland intends to propose to the Annual General Meeting in 2014 a cash dividend for the financial year 2013 of approximately 525 million Euro

<sup>1)</sup> Free Cash flow defined as OpCF minus working capital minus interest payments minus taxes minus other changes. In 2013 no discontinued operations did exist. <sup>2)</sup> Leverage defined as Net financial Debt divided by LTM OIBDA excluding non-recurring factors.

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## Key take-aways

Strong focus on our mobile data strategy execution, delivering stable FCF and improved shareholder remuneration

- Very dynamic German mobile market, focused on mobile data monetisation
- Top line trends stabilising Q-o-Q while LTE is becoming a purchase driver
- Increased commercial investments to support development of our customer base, expecting FY 2013 OIBDA margin to be at or below prior year's level
- Strong OpCF conversion into FCF, supporting attractive shareholder remuneration proposal for 2013 of approx. €525 million
- E-Plus acquisition process time plan on track, ongoing regulatory analysis









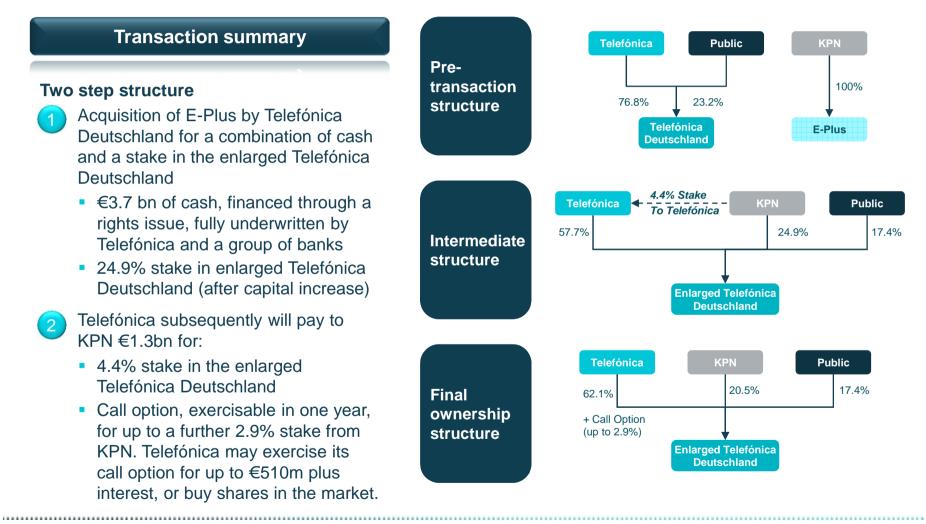
## Back-up Acquisition of E-Plus by Telefónica Deutschland

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### **Transaction structure**

Recommended and approved by Boards of Directors and Supervisory Boards of Telefónica, Telefónica Deutschland and KPN







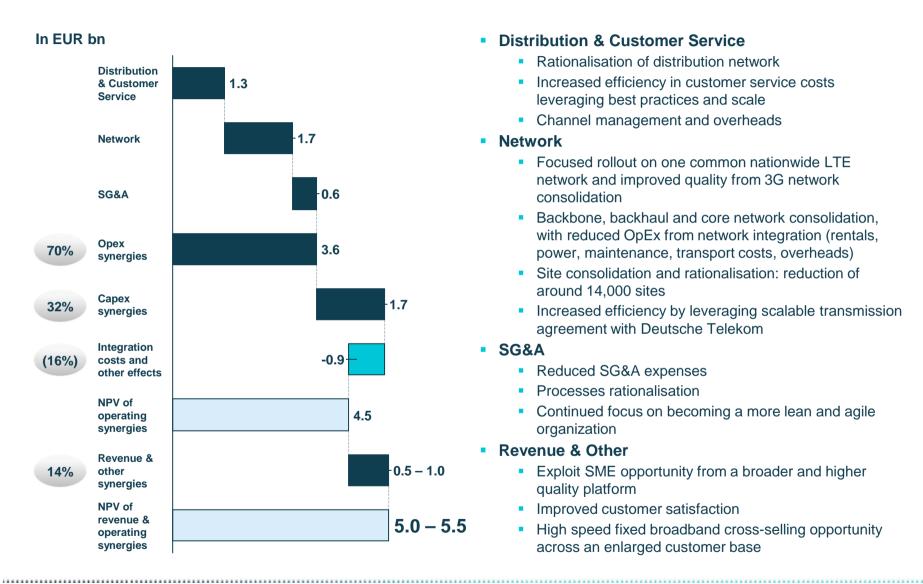
## **Transaction rationale**







## Bottom-up approach to derive Synergies



- Distribution & Customer Service
  - Rationalisation of distribution network
  - Increased efficiency in customer service costs leveraging best practices and scale
  - Channel management and overheads

#### Network

- Focused rollout on one common nationwide LTE network and improved quality from 3G network consolidation
- Backbone, backhaul and core network consolidation. with reduced OpEx from network integration (rentals, power, maintenance, transport costs, overheads)
- Site consolidation and rationalisation: reduction of around 14,000 sites
- Increased efficiency by leveraging scalable transmission agreement with Deutsche Telekom

#### SG&A

- Reduced SG&A expenses
- Processes rationalisation
- Continued focus on becoming a more lean and agile organization

#### Revenue & Other

- Exploit SME opportunity from a broader and higher quality platform
- Improved customer satisfaction
- High speed fixed broadband cross-selling opportunity across an enlarged customer base

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## Questions



## For further information, please contact the Telefónica Deutschland IR department

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